Countdown to Completion Vernon College SACSCOC Compliance Certification Calendar January 3, 2018

Status as of	Criteria	Presented by Primary Person
January 1, 2018		
	Institution	al Summary
	 Institutional Summary: Educational Programs and Governance Control 1. History and Characteristics 2. List of Degrees 3. Off-Campus Instructional Locations and Branch Campus 4. Distance and Correspondence Education 	 Dr. Johnston and Betsy Harkey Michelle Alexander, Mary King, Linda Haney, Judy Ditmore and Holly Scheller Joe Hite, Jim Nordone, Amanda Raines, Holly Scheller, Rachel White and Shana Drury Bettye Hutchins, Greg Fowler, Melissa Moore, Shana Drury, Melissa Elliott and Holly Scheller Roxie Hill, Melissa Moore, Greg Fowler and Bettye Hutchins
	 5. Accreditation 6. Relationship to the U.S. Department of Education 	 Shana Drury, Nina Feldman, Mark Holcomb and Judy Ditmore Joe Hite, Jim Nordone, Rosa Alaniz and Melissa Elliott
	Part 1: Signature Page	Dr. Johnston and Betsy Harkey
	Part 2: List of substantive changes (includes approval date	Vice President of Instructional Services, Shana Drury, Melissa Moore, Melissa
	and description of substantive change)	Elliott, Greg Fowler, Betsy Harkey and Dr. Johnston
	Part 3: Institutional Assessment of Compliance	Dr. Johnston and Betsy Harkey (oversight)
Section 1: The P	Principle of Integrity	
	 1.1 – The institution operates with integrity in all matters. (Integrity) – may be addressed by off-site but not included in Compliance Certification document 	Dr. Johnston and Betsy Harkey (oversight)
Section 2: Core	Requirements	
	CR 2.1 – The institution has degree-granting authority from the appropriate government agency or agencies. (Degree-Granting Authority)	Joe Hite, Jim Nordone and <mark>Amanda Raines</mark>

CR 2.2 – The institution has a governing board of at least five members that is the legal body with specific authority over the institution (Governing Board)	Dr. Johnston, Mary King and Betsy Harkey
CR 2.3 – The institution has a chief executive officer whose primary responsibility is to the institution and who is not the presiding officer of the board. (Chief Executive Officer)	Dr. Johnston, Haven David, Toni Jones and Betsy Harkey
CR 2.4 – The institution has a clearly defined, comprehensive, and published mission statement that is specific to the institution and appropriate for higher education(Institutional Mission)	Dr. Johnston, Holly Scheller, Donnie Kirk and Betsy Harkey
CR 2.5 – The institution engages in ongoing, integrated, and institution-wide research-based planning and evaluation processes(Institutional Effectiveness)	Dr. Johnston, Brad Beauchamp, Donnie Kirk and <mark>Betsy Harkey</mark>
CR 2.6 – The institution is in operation and has students enrolled in degree programs. (Continuous Operation)	Joe Hite, Jim Nordone and <mark>Amanda Raines</mark>
CR 2.7 2.7.1 – The institution offers one or more degree programs based on at least 60 semester credit hours or the equivalent at the associate level(Program Length)	<mark>Shana Drury</mark> , Amanda Raines, Paula Whitman and Mark Holcomb
2.7.2 – The institution offers degree programs that embody a coherent course of study that is compatible with its stated mission and is based upon fields of study appropriate to higher education. (Program Content)	Greg Fowler, Joe Johnston, Mark Holcomb, and Paula Whitman
*2.7.3 – In each undergraduate degree program, the institution requires the successful completion of a general education component at the collegiate level(General Education)	Vice President of Instructional Services, <mark>Greg Fowler</mark> , Joe Johnston, Mark Holcomb, Paula Whitman and Brad Beauchamp
2.7.4 – The institution provides instruction for all course work required for at least one degree program at each level at which it awards degrees (Course Work for Degrees)	Greg Fowler, Joe Johnston, Mark Holcomb, and Paula Whitman
*CR 2.8 – The number of full-time faculty members is adequate to support the mission of the institution and to ensure the quality and integrity of each of its academic programs(Faculty)	Vice President of Instructional Services, Bettye Hutchins, Haven David, Linda Haney, Jason Scheller, Will Robertson and Roxie Hill
CR 2.9 – The institution, through ownership or formal arrangements or agreements, provides and supports student and faculty access and user privileges to adequate	<mark>Marian Grona</mark> , Deana Lehman, Roxie Hill, Donnie Kirk, Jason Scheller, Will Robertson and Criquett Lehman

	library collections and services to other	
	learning/information resources consistent with the degrees	
	offered (Learning Resources and Services)	
	*CR 2.10 – The institution provides student support	Jim Nordone, Clara Garza, Donnie Kirk, Jason Scheller, Jackie Polk, Lindsey
	programs, services and activities consistent with its mission	David, Criquett Lehman, Roxie Hill and <mark>Kristin Harris</mark>
	that are intended to promote student learning and enhance	
	the development of its students. (Student Support Services)	
	CR 2.11	
	2.11.1 – The institution has a sound financial base and	Garry David, Joe Hite, Jim Nordone, Vice President of Instructional Services,
	demonstrated financial stability to support the mission of	Mindi Flynn and Christie Lehman
	the institution and the scope of its programs and services	
	(Financial Resources)	
	2.11.2 – The institution has adequate physical resources to	Garry David, Vice President of Instructional Services, Joe Hite, Jim Nordone
	support the mission of the institution and the scope of its	and Dr. Johnston
	programs and services. (Physical Resources)	Dennis Kide Colonisti Laboran dan Jakardan David Dav
	CR 2.12 – The institution has developed an acceptable QEP	Donnie Kirk, Criquett Lehman, Joe Johnston, Brad Beauchamp, Roxie Hill and
	that includes an institutional process for identifying key	Misti Brock
	issues emerging from institutional assessment and focuses	
	on learning outcomes and/or the environment supporting	
	student learning and accomplishing the mission. (Quality	
	Enhancement Plan) note: not included in Compliance Certification document	
Section 2. C		
Section 3: C	Comprehensive Standards (Institutional Mission, Governance, and CS 3.1 Institutional Mission	l Effectiveness)
	3.1.1 – The mission statement is current and	Dr. Johnston, <mark>Betsy Harkey</mark> , Michelle Alexander, Holly Scheller, Rachel White,
	comprehensive, accurately guides the institution's	Melissa Moore and Mary King
	operations, is periodically reviewed and updated, is	
	approved by the governing board, and is communicated to	
	the institution's constituencies. (Mission)	
	CS 3.2 Governance and Administration	
	3.2.1 – The governing board of the institution is responsible	
	for the selection and periodic evaluation of the chief	Dr. Johnston, Betsy Harkey, Toni Jones, Mary King and Haven David
	executive officer. (CEO Evaluation/Selection)	
	3.2.2 – The legal authority and operating control of the	
	institution are clearly defined for the following areas within	
	the institution's governance structure: (Governing Board	
	Control)	

3.2.2.1 – the institution's mission	Dr. Johnston, Joe Hite, Jim Nordone, Vice President of Instructional Services, Garry David, Mary King and <mark>Betsy Harkey</mark>
3.2.2.2 – the fiscal stability of the institution	Dr. Johnston, Joe Hite, Jim Nordone, Vice President of Instructional Services and <mark>Garry David</mark>
3.2.2.3 – institutional policy	<mark>Dr. Johnston</mark> , Vice President of Instructional Services, Joe Hite, Jim Nordone, Garry David and Mary King
3.2.3 – The governing board has a policy addressing conflict of interest for its members. (Board Conflict of Interest)	Dr. Johnston, Haven David, Toni Jones and Mary King
3.2.4 – The governing board is free from undue influence from political, religious, or other external bodies, and protects the institution from such influence. (External Influence)	Dr. Johnston, <mark>Haven David</mark> , Toni Jones and Mary King
3.2.5 – The governing board has a policy whereby members can be dismissed only for appropriate reasons and by a fair process. (Board Dismissal)	Dr. Johnston, <mark>Haven David</mark> , Toni Jones and Mary King
3.2.6 – There is a clear and appropriate distinction, in writing and practice, between the policy-making functions of the governing board and the responsibility of the administration and faculty to administer and implement policy. (Board/Administration Distinction)	Dr. Johnston, Vice President of Instructional Services, Joe Hite, Jim Nordone, Garry David and <mark>Haven David</mark>
3.2.7 – The institution has a clearly defined and published organizational structure that delineates responsibility for the administration of policies. (Organizational Structure)	Dr. Johnston, Vice President of Instructional Services, Joe Hite, Jim Nordone, Garry David, <mark>Haven David</mark> , Holly Scheller and Michelle Alexander
*3.2.8 – The institution has qualified administrative and academic officers with the experience and competence to lead the institution. (Qualified Administrative/Academic Officers)	Haven David, Joe Hite, Jim Nordone, Garry David, Vice President of Instructional Services, Dr. Johnston and Toni Jones
3.2.9 – The institution publishes policies regarding appointment, employment, and evaluation of all personnel. (Personnel Appointment)	Haven David, Holly Scheller, Dr. Johnston and Toni Jones
3.2.10 – The institution periodically evaluates the effectiveness of its administrators. (Administrative Staff Evaluations)	Haven David, Dr. Johnston, Joe Hite, Jim Nordone, Garry David, Vice President of Instructional Services and Toni Jones
3.2.11 – The institution's chief executive officer has ultimate responsibility for, and exercises appropriate	Dr. Johnston, <mark>Haven David</mark> , Toni Jones and Jim Nordone

administrative and fiscal control over, the institution's	
intercollegiate athletics program. (Control of Intercollegiate	
Athletics)	
3.2.12 – The institution demonstrates that its chief	Dr. Johnston, Haven David, Kristin Harris, Jim Nordone, Garry David, Callee
executive officer controls the institution's fund-raising	Serrano and <mark>Michelle Alexander</mark>
activities. (Fund-Raising Activities)	
3.2.13 – For any entity organized separately from the	Dr. Johnston, Kristin Harris, Jim Nordone, Garry David, Callee Serrano and
institution and formed primarily for the purpose of	Michelle Alexander
supporting the institution or its programs:(Institution-	
Related Entities)	
3.2.14 – The institution's policies are clear concerning	Haven David, Jim Nordone, Vice President of Instructional Services, <mark>Bettye</mark>
ownership of materials, compensation, copyright issues,	Hutchins, Joe Johnston, Jason Scheller and Will Robertson
and the use of revenue derived from the creation and	
production of all intellectual property. These policies apply	
 to students, faculty, and staff. (Intellectual Property Rights)	
CS 3.3 Institutional Effectiveness	
The institution identifies expected outcomes, assesses the	
extent to which it achieves these outcomes, and provides	
evidence of improvement based on analysis of the results	
of each of the following areas: (Institutional Effectiveness)	
3.3.1.1 – educational programs, to include student learning	Vice President of Instructional Services, Roxie Hill, Joe Johnston, Greg Fowler,
outcomes	Mark Holcomb, Paula Whitman, Bettye Hutchins and <mark>Brad Beauchamp</mark>
	Come Devid Les Lite Line Mandaux, Mindi Elemente de Christia Laborar
3.3.1.2 – administrative support services	Garry David, Joe Hite, Jim Nordone, Mindi Flynn and Christie Lehman
3.3.1.3 – academic and student support services	Kristin Harris, Jim Nordone, Joe Hite, Vice President of Instructional Services,
5.5.1.5 – academic and student support services	Clara Garza, Deana Lehman, Criquett Lehman, Lindsey David and Marian
	Grona
	Grona
3.3.1.4 – research within its mission, if appropriate	Betsy Harkey (oversight)
sister rescaren within its mission, it appropriate	
3.3.1.5 – community/public service within its mission, if	Shana Drury, Joe Hite, Garry David, Jim Nordone, Vice President of
appropriate	Instructional Services and Nina Feldman
The second se	

	nas developed a Quality uality Enhancement Plan) – note: opliance Certification document	Donnie Kirk, Vice President of Instructional Services, Jim Nordone, Criquett Lehman, Joe Johnston, Brad Beauchamp, Jason Scheller and Misti Brock
CS 3.4 All Educational F 3.4.1 – The institution of program for which acad		Vice President of Instructional Services, Shana Drury, <mark>Bettye Hutchins</mark> , Linda Haney, Will Robertson, Jason Scheller and Greg Fowler
and service programs a	continuing education, outreach, re consistent with the institution's lucation/Service Programs)	<mark>Shana Drury</mark> , Vice President of Instructional Services, Judy Ditmore and Nina Feldman
	publishes admission policies ion. (Admission Policies)	Joe Hite, Jim Nordone, Holly Scheller, Rachel White and Amanda Raines
3.4.4 – The institution p criteria for evaluating, a transfer, experiential le advance placement, an consistent with its miss and learning outcomes	bublishes policies that include awarding, and accepting credit for arning, credit by examination, d professional certificates that is ion and ensures that course work are at the collegiate level and tution's own degree programs	Joe Hite, Jim Nordone, <mark>Amanda Raines</mark> and Vice President of Instructional Services, Holly Scheller, Shana Drury
· · · · · · · · · · · · · · · · · · ·	oublishes academic policies that good educational	Joe Hite, <mark>Amanda Raines</mark> , Michelle Alexander, Kristin Harris, Vice President of Instructional Services, Jim Nordone, Holly Scheller and Bettye Hutchins
3.4.6 – The institution e for determining the am	employs sound acceptable practices ount and level of credit awarded for ormat or mode of delivery.	Joe Hite, Jim Nordone, <mark>Amanda Raines</mark> , Vice President of Instructional Services, and Shana Drury
programs/courses offer or contractual agreeme with the <i>Principles</i> , and relationship and/or agr institution (Consortia Agreements)	ensures the quality of educational red through consortia relationships ents, ensures ongoing compliance periodically evaluates the consortial eement against the mission of the Relationships/Contractual	Vice President of Instructional Services, Melissa Moore, Greg Fowler, Linda Haney <mark>Shana Drury</mark> , Judy Ditmore and Roxie Hill
	wards academic credit for course edit basis only when there is	Joe Hite, Jim Nordone, <mark>Amanda Raines</mark> , Shana Drury and Nina Feldman

documentation that the noncredit course work is equivalent to a designated credit experience. (Noncredit to Credit)	
3.4.9 – The institution provides appropriate academic support services. (Academic Support Services)	Kristin Harris, Clara Garza, <mark>Deana Lehman</mark> , <mark>Amber Hunsaker</mark> , Marian Grona, Jim Nordone, Vice President of Instructional Services, Donnie Kirk, Jason Scheller, Lindsey David, and Criquett Lehman
3.4.10 – The institution places primary responsibility for the content, quality, and effectiveness of the curriculum with its faculty. (Responsibility for Curriculum)	Vice President of Instructional Services, <mark>Bettye Hutchins</mark> , Roxie Hill, Will Robertson and Jason Scheller
*3.4.11 – For each major in a degree program, the institution assigns responsibility for program coordination, as well as for curriculum development and review, to persons academically qualified in the field (Academic Program Coordination)	Vice President of Instructional Services, <mark>Bettye Hutchins</mark> , Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Roxie Hill and Haven David
3.4.12 – The institution's use of technology enhances student learning and is appropriate for meeting the objectives of its programs. Students have access to and training in the use of technology. (Technology Use)	Roxie Hill, <mark>Criquett Lehman</mark> , Mark Holcomb, Ivy Harris, Jim Binion and Shana Drury
CS 3.5 Educational Programs: Undergraduate Programs 3.5.1 – The institution identifies college-level general education competencies and the extent to which students have attained them. (General Education Competencies)	Brad Beauchamp, Greg Fowler, Mark Holcomb, Paula Whitman, Joe Johnston and Vice President of Instructional Services
3.5.2 – At least 25 percent of the credit hours required for the degree are earned through instruction offered by the institution awarding the degree. (Institutional Credits for a Degree)	Joe Hite, Jim Nordone, Amanda Raines, <mark>Shana Drury</mark> , Ivy Harris, Jim Binion and Vice President of Instructional Services
3.5.3 – The institution publishes requirements for its undergraduate programs, including its general education components(Undergraduate Program Requirements)	Joe Johnston, Vice President of Instructional Services, Joe Hite, Jim Nordone, Amanda Raines, Holly Scheller and Michelle Alexander
3.5.4 – At least 25 percent of the course hours in each major at the baccalaureate level are taught by faculty members holding an appropriate terminal degree(Terminal degrees of faculty)	Vice President of Instructional Services and Betsy Harkey (oversight)
CS 3.6 Educational Programs: Graduate and Post- Baccalaureate Professional Programs	Betsy Harkey (oversight)
CS 3.7 Faculty	

qu	7.1 – The institution employs competent faculty members ualified to accomplish the mission and goals of the stitution	Haven David, Will Robertson, Jason Scheller, Vice President of Instructional Services, Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Shana Drury and Bettye Hutchins
of re	7.2 – The institution regularly evaluates the effectiveness each faculty member in accord with published criteria, gardless of contractual or tenured status. (Faculty valuation)	Haven David, Vice President of Instructional Services, <mark>Greg Fowler</mark> , Joe Johnston, Mark Holcomb, Paula Whitman and Shana Drury
de	7.3 – The institution provides ongoing professional evelopment of faculty as teachers, scholars, and ractitioners. (Faculty Development)	Roxie Hill, Criquett Lehman, Jason Scheller, Will Robertson, Haven David, Vice President of Instructional Services and <mark>Donnie Kirk</mark>
sa	7.4 – The institution ensures adequate procedures for ifeguarding and protecting academic freedom. (Academic reedom)	Vice President of Instructional Services, Greg Fowler, Joe Johnston, Mark Holcomb, Roxie Hill and <mark>Paula Whitman</mark>
re	7.5 – The institution publishes policies on the sponsibility and authority of faculty in academic and overnance matters. (Faculty Role in Governance)	Vice President of Instructional Services, Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Bettye Hutchins, Will Robertson and Jason Scheller
3.4 lea su	5 3.8 Library and Other Learning Resources 8.1 – The institution provides facilities and arning/information resources that are appropriate to upport its teaching, research, and service mission. earning/Information Resources)	Marian Grona, Deana Lehman, Roxie Hill, Jason Scheller, Will Robertson, Donnie Kirk and Criquett Lehman
3.4 re ot	8.2 – The institution ensures that users have access to gular and timely instruction in the use of the library and ther learning/ information resources. (Instruction of brary Use)	Marian Grona, Deana Lehman, Roxie Hill,, Jason Scheller, Will Robertson, Donnie Kirk and Criquett Lehman
3.4 qu lib	8.3 – The institution provides a sufficient number of ualified staff-with appropriate education or experiences in prary and/or other learning/information resources – to ecomplish the mission of the institution. (Qualified Staff)	Haven David, <mark>Marian Grona</mark> , Deana Lehman, Roxie Hill, Vice President of Instructional Services and Criquett Lehman
3.4 sta dis	5 3.9 Student Affairs and Services 9.1 – The institution publishes a clear and appropriate atement of student rights and responsibilities and sseminates the statement to the campus community. tudent Rights)	Jim Nordone, Clara Garza, Lindsey David, Criquett Lehman, Holly Scheller and <mark>Kristin Harris</mark>
an	9.2 – The institution protects the security, confidentiality, nd integrity of its student records and maintains security easures to protect and back up data. (Student Records)	Joe Hite, <mark>Amanda Raines</mark> , Melissa Elliott, Christie Lehman, Mindi Flynn, Jim Nordone, Jim Binion, Ivy Harris, Criquett Lehman and Kristin Harris

3.9.3 – The institution provides a sufficient number of qualified staff – with appropriate education or experience in the student affairs area – to accomplish the mission of the institution. (Qualified Staff)	Haven David, Jim Nordone, Clara Garza, Lindsey David, Criquett Lehman and Kristin Harris
CS 3.10 Financial and Physical Resources 3.10.1 – The institution's recent financial history demonstrates financial stability. (Financial Stability)	Garry David, Dr. Johnston, Christie Lehman and Mindi Flynn
*3.10.2 – The institution audits financial aid programs as required by federal and state regulations. (Financial Aid Audits)	Garry David, Joe Hite, Jim Nordone, Rosa Alaniz and Melissa Elliott
3.10.3 – The institution exercises appropriate control over all its financial resources. (Control of Finances)	Garry David, Dr. Johnston, Christie Lehman and Mindi Flynn
3.10.4 – The institution maintains financial control over externally funded or sponsored research and programs. (Control of Sponsored Research/External Funds)	Garry David, Shana Drury, Vice President of Instructional Services, Michelle Alexander, Jim Nordone and Deana Lehman
CS 3.11 Physical Resources 3.11.1 – The institution exercises appropriate control over all its physical resources. (Control of Physical Resources)	Garry David, Vice President of Instructional Services, Joe Hite, Jim Nordone and Dr. Johnston
3.11.2 – The institution takes reasonable steps to provide a healthy, safe, and secure environment of all members of the campus community. (Institutional Environment)	Jim Nordone, Kristin Harris, Dr. Johnston, Lindsey David, Clara Garza, Haven David, Jim Binion, Joe Hite, Vice President of Instructional Services and Garry David
*3.11.3 – The institution operates and maintains physical facilities, both on and off campus, that appropriately serve the needs of the institution's educational programs, support services, and other mission-related activities. (Physical Facilities)	Garry David, Vice President of Instructional Services, Joe Hite, Jim Nordone, Roxie Hill, Ivy Harris and Dr. Johnston
Institutional Responsibility for Commission Policies	<u></u>
3.12.1 – The institution notifies the Commission of changes in accordance with the Commission's substantive change policy and, when required, seeks approval prior to the initiation of changes. (Substantive Change)	Vice President of Instructional Services, Betsy Harkey, Melissa Moore, Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Shana Drury, Linda Haney and Dr. Johnston
 3.13 The institution complies with the policies of the Commission on Colleges. (Policy Compliance) *3.13.1 - Accrediting Decisions of Other Agencies 	Shana Drury, Vice President of Instructional Services, Nina Feldman, Mark Holcomb and Judy Ditmore
3.13.2 – Collaborative Academic Arrangements: Policy and Procedures	Joe Hite, Amanda Raines, Vice President of Instructional Services, and <mark>Shana Drury</mark>

*3.13.3 – Complaint Procedures Against the Commission or	Jim Nordone, Clara Garza, Lindsey David, Vice President of Instructional
its Accredited Institutions	Services, Paula Whitman and Kristin Harris
3.13.4 Reaffirmation of Accreditation and Subsequent	Dr. Johnston and Betsy Harkey (oversight)
Reports	
3.13.4.a An institution includes a review of its distance	Vice President of Instructional Services, Bettye Hutchins, Roxie Hill, Brad
learning programs in the Compliance Certification	Beauchamp, Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman,
NOTE: Watch for changes to the Compliance Certification	Shana Drury and Melissa Moore
document because the Fifth-Year Review document was	
edited October 2013 and this requirement was integrated	
as part of the response for CR 2.8, CR 2.10, CS 3.3.1.1, CS	
3.4.11, CS 3.11.3 and FR 4.2-4.9 (see Directions and	
Guidelines for Completion of Part III)	
3.13.4.b. – If an institution is part of a system or corporate	
structure, a description of the system operation (or	Betsy Harkey and Dr. Johnston (oversight)
corporate structure) is submitted a part of the Compliance	
Certification for decennial review.	
3.13.5 Separate Accreditation for Units of a Member	
Institution	
3.13.5.a All branch campuses related to the parent	
campus	Betsy Harkey and Dr. Johnston
3.15.5.b – If the Commission on Colleges determines that	Betsy Harkey and Dr. Johnston
an extended unit is autonomous to the extent that the	(oversight)
control over that unit by the parent or its board is	
significantly impaired, the Commission may direct that the	
extended unit seek to become a separately accredited	
institution	
3.13.6 Institutional Obligations for Public Disclosure –	Betsy Harkey, Holly Scheller, Rachel White, Melissa Moore, Ivy Harris,
published statements of goals and success, Student	Criquett Lehman, Vice President of Instructional Services, Jim Nordone and
Achievementprovide specific website	Linda Haney
3.13.7 Advertising, Student Recruitment,	Betsy Harkey, Michelle Alexander, Rachel White, Melissa Moore, Rosa Alaniz,
a. describe process for ensuring all statements and	Amanda Raines, Holly Scheller, Roxie Hill, Joe Hite, Jim Nordone, Ivy Harris
representations are clear, factually accurate	and Melissa Elliott
b. Applicable policy statements"the institution provides	
evidence/policies that the same principles apply to	
independent contractors agents as apply to intuitional	
employees".	

3.14.1 – A member or candidate institution represents its accredited status accurately and publishes the name, address, and telephone number of the Commission in accordance with Commission requirements and federal policy. (Publication of Accreditation Status)	Betsy Harkey, Holly Scheller, Rachel White, Melissa Moore, Melissa Elliott, Haven David, Toni Jones, Mary King, Judy Ditmore, Rosa Alaniz and Michelle Alexander
Section 4: Federal Requirements	
*FR 4.1 – The institution evaluates success with respect to student achievement consistent with its mission(Student Achievement) *FR 4.2 – The institution's curriculum is directly related and appropriate to the mission and goals of the institution and	Betsy Harkey, Holly Scheller, Rachel White, Melissa Moore, Ivy Harris, Criquett Lehman, Vice President of Instructional Services, Jim Nordone and Linda Haney Vice President of Instructional Services, Bettye Hutchins, Greg Fowler, Joe Johnston, Mark Holcomb, Roxie Hill, Donnie Kirk and Paula Whitman
the diplomas, certificates, or degrees awarded. (Program Curriculum)	
*FR 4.3 – The institution makes available to students and the public current academic calendars, grading policies and refund policies. (Publication of Policies)	Joe Hite, Vice President of Instructional Services, Jim Nordone, Garry David, Mindi Flynn, Christie Lehman, Linda Haney, Holly Scheller, <mark>Shana Drury</mark> , Roxie Hill, Ivy Harris and Bettye Hutchins
*FR 4.4 – Program length is appropriate for each of the institution's programs. (Program Length)	Vice President of Instructional Services, <mark>Bettye Hutchins</mark> , Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Roxie Hill and Shana Drury
*FR 4.5 – The institution has adequate procedures for addressing written student complaints and is responsible for demonstrating that it follows those procedures when resolving student complaints. (Student Complaints)	Jim Nordone, Clara Garza, Lindsey David, Roxie Hill, Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Shana Drury, Vice President of Instructional Services and <mark>Kristin Harris</mark>
*FR 4.6 – Recruitment materials and presentations accurately represent the institution's practices and policies. (Recruitment Materials)	<mark>Michelle Alexander</mark> , Rachel White, Melissa Moore, Rosa Alaniz, <mark>Amanda</mark> <mark>Raines</mark> , Holly Scheller, Roxie Hill, Joe Hite, Jim Nordone, Ivy Harris and Melissa Elliott
*FR 4.7 – The institution is in compliance with its program responsibilities under Title IV of the most recent Higher Education Act as amended(Title IV Responsibilities)	Garry David, Mindi Flynn, Christie Lehman, Joe Hite, Jim Nordone, Rosa Alaniz, Roxie Hill and <mark>Melissa Elliott</mark>
*FR 4.8 An institution that offers distance or correspondence education documents each of the following: (Distance and Correspondence Education) 4.8.1 – demonstrates that the student who registers in a distance or correspondence education course or program is the same student who participates in and completes the	Joe Hite, Vice President of Instructional Services, Jim Nordone, Bettye Hutchins Greg Fowler, Joe Johnston, Mark Holcomb, Paula Whitman, Will Robertson, Jason Scheller, Ivy Harris, Jim Binion and Roxie Hill
course or program	

4.8.2 – has a written procedure for protecting the privacy of students enrolled in distance and correspondence education courses or programs	
4.8.3 – has a written procedure distributed at the time of registration or enrollment that notifies students of any projected additional student charges associated with the verification of student identity.	
*FR 4.9 – The institution has policies and procedures for determining the credit hours awarded for courses and programs that conform to commonly accepted practices in higher education and to Commission policy. (Definition of Credit Hours)	Vice President of Instructional Services, Bettye Hutchins, Roxie Hill, Ivy Harris, Joe Hite, Amanda Raines, Jim Nordone and Shana Drury